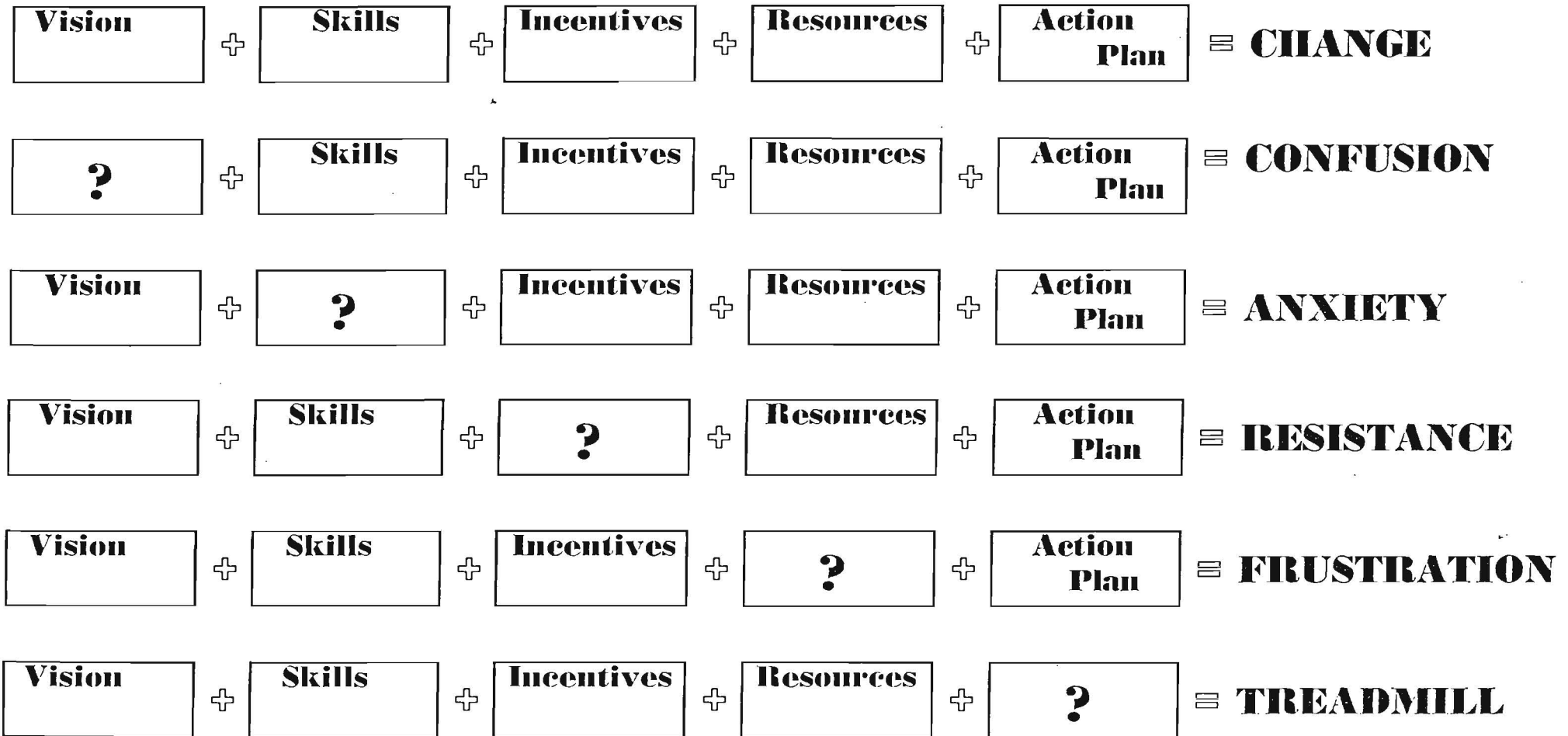


Managing Complex Change



Adapted from Knoster, T. (1991) Presentation at TASH Conference, Washington, D.C.
(Adapted by Knoster from Enterprise Group, Ltd.)